

OPT Humanitarian Fund 2024 Third Reserve Allocation Strategy

Allocation Details	
Allocation Title	Critical Humanitarian Aid for Gaza Amidst Escalating Conflict and Displacement (phase 3)
Allocation Type and Round	Third Reserve Allocation 2024
Emergency Type	Conflict-related
Allocation launch Date	19 th April 2024
Proposal Submission Deadline	2 May 2024

Section 1: Strategic Statement

This is a critical and time sensitive allocation. Since the escalation of hostilities on 7 October, the situation in Gaza has deteriorated dramatically, with massive displacements, large scale destruction and disruption of essential lifesaving services. The magnitude of this crisis and the operational constraints are beyond what has been seen before in the oPt and in other contexts. In response, the Fund has allocated USD\$5 million to respond to the most urgent needs. It represents the third phase of planned responses tailored to the evolving situation.

The allocation aligns with both of the oPt Flash Appeal 2024 and oPt Flash Appeal 2023 and ensures the centrality of protection, integrating multisectoral life-saving services through well-positioned partners, with a strong focus on women and children. Amid rising temperatures, shelter, water, and sanitation response are pivotal. Additionally, overwhelmed health facilities and scarce medical stocks in Gaza necessitate prioritizing emergency and routine care, including rehabilitation services. This allocation strategically targets the sectors most affected by the escalation and aims to provide more than life-saving assistance. It will include Education ,Health, Shelter, and Water, Sanitation, and Hygiene (WASH), and MPCA clusters, ensuring timely and efficient responses. It incorporates inclusive and effective programming principles, focusing on the needs of vulnerable groups promoting gender equality, disability inclusion, and community participation. Moreover, it ensures that all projects prioritize the mainstreaming of protection with sufficient resources, emphasizing the centrality of protection in effectively safeguarding vulnerable IDPs.

Section 2: Humanitarian Context

oPt 2023 reviewed FLASH APPEAL identified 2.2 million Palestinians as requiring assistance in the OPT, where humanitarian needs have been primarily driven by the protracted Israeli military occupation, 16 years of the Gaza blockade, internal Palestinian political divisions, and recurrent hostilities between Israeli security forces and Palestinian armed groups. Since 7 October 2023, the situation in Gaza has changed dramatically.

Ongoing hostilities have intensified gender-specific and intersectional vulnerabilities, with women, children, older individuals, and those with disabilities disproportionately affected by the conflict in Gaza. More than two-thirds of fatalities in Gaza are women and children, with over 735,000 women and girls displaced from their homes, facing heightened risks including loss of livelihoods, inadequate shelter, and increased vulnerability to gender-based violence (GBV). Displacement also strains family dynamics, exacerbating stress and protection risks. Persons with disabilities encounter unique challenges in fleeing attacks and accessing essential services due to infrastructure barriers. Urgent needs include food security, clean water, healthcare, psychosocial support, and GBV prevention services tailored to vulnerable groups, particularly internally displaced persons (IDPs), pregnant women, and adolescents. Additionally, there's a heightened need to address legal protections for widowed women and bolster support for households headed by women.

The humanitarian situation in the Gaza Strip continues to be critical, with ongoing insecurity and access constraints severely limiting response efforts. Humanitarian organizations are struggling to meet the escalating needs, contributing to a deteriorating sense of desperation among the population. This has led to increased security risks and a breakdown in law and order. Restrictions imposed by various parties have hindered the ability of humanitarians to reach significant portions of the population, especially in northern areas of the Gaza Strip, and to ensure the entry of adequate humanitarian aid.

The displacement of a substantial majority of Gaza's population due to evacuation orders in the north and central regions has led to a severe crisis. Hundreds of thousands of internally displaced persons (IDPs), including a considerable number of women and children, are taking refuge in various facilities, many of which are operating well beyond their intended capacity. This includes UNRWA facilities, as well as hospitals, religious institutions, public buildings, public areas, lands, streets, and with host families. A significant number of IDPs are in dire conditions, lacking adequate shelter and forced to stay in the open, often near UN installations for perceived protection.

The massive displacement is further exacerbated by the loss of homes and significant damage to residential structures. The situation has been worsened by a full electricity blackout, following the halt of electricity and fuel supplies, affecting essential services and humanitarian operations. Communication disruptions, including internet services, have further hindered coordination and assistance efforts.

Healthcare facilities are facing overwhelming challenges, with attacks severely impacting hospitals and healthcare services. Only three of the nine hospitals that existed before the crisis are partially functioning. Only 3 out of 33 primary healthcare facilities that existed before the war are partially functioning. A substantial portion of healthcare infrastructure is non-operational due to damage or fuel shortages, severely constraining medical care availability. Temporary health service points have been set up by partners to support the remaining partially functioning infrastructure.

Access to potable water has become a critical issue, forcing reliance on unsafe water sources. The resulting unsanitary conditions, particularly in overcrowded IDP locations, pose significant public health risks. The situation is aggravated by outbreaks of infectious diseases, including acute watery diarrhoea. The water utility's limited operational capacity has severely affected water distribution. The food security situation is at a breaking point, with a significant portion of the population facing acute food insecurity. Food production has been heavily impacted, with disruptions in food value chains and markets. This has led to shortages of essential food commodities and difficulties in safe transportation and distribution.

The impact on children and adolescents has been particularly severe, with a significant number of them lacking access to education or safe spaces. The damage to educational facilities, including those operated by UNRWA, has been substantial. The ongoing crisis is taking a heavy toll on the mental health and psychosocial well-being of children and youth, exacerbating the pre-existing mental health burden in the region.

Section 3: Allocation Priority/(ies)

3.1 Overview:

The oPt HF will launch its Third Reserve Allocation in 2024 of USD\$5 million in response to the urgent and severe needs of the vulnerable Gazan population.

The allocation will prioritize the following clusters: Health, Shelter, Water, Sanitation, and Hygiene (WASH), Protection, Education sectors, and Multi-Purpose Cash Assistance (MPCA).

While ensuring that all projects prioritize the mainstreaming of protection with sufficient resources, emphasizing the centrality of protection in safeguarding vulnerable populations effectively.

Cluster	Cluster Objective	HRP Strategic Objective(s)	Amount	
Protection	The Protection Cluster will provide lifesaving protection response to address acute protection risk, prioritizing individuals with heightened vulnerabilities and deprived of access to basic services and/or requiring special protection measures in the context of the emergency response. Given the rapidly changing situation, protection partners need the ability to quickly adapt response modalities and areas of operation, based on shifting needs, capacities and access. This involves a more holistic approach that is accountable but cognizant of the incredibly constrained and shifting operating environment. The Protection Cluster, AoRs and partners are applying an integrated approach and response modalities aimed at resolving critical protection issues and improving access to humanitarian assistance for vulnerable individuals, while supporting specialized responses and referrals for the most at-risk individuals and	SO2: The basic needs of vulnerable Palestinians living under occupation are met through the provision of quality basic services and improved access to resources, in accordance with the rights of protected persons under IHL.	US\$750,000	
	groups.			
Outcome(s)	Strengthened protection mechanisms and improved access to humanitarian assistance for individuals facing			
	acute protection risks, particularly those with heightened vulnerabilities and limited access to basic services.			

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	Enhanced understanding of potential risks within the community, enabling the development of targeted risk mitigation strategies and fostering a safer living environment.		
Outputs(s)	Ensure protection risk mitigation and response are integrated across humanitarian		
	operations		
	Restore and strengthen emergency protection services and protection material assistance		
	Community-based interventions		
Protection	- # of people reached with protection material assistance (clothing/shoes, dignity kits, menstrual kits,		
Indicator(s)	assistive devices, PSS /recreational kits))		
	 # of people in need receiving protection prevention and mitigation services (Child Protection, MHPSS, GBV and Mine Action) 		
	- # of people receiving protection specialized services (GBV, MHPSS, CP including IDTR, civil		
	documentation and legal aid support)		
	- # of ERW risk assessments		
	- # of Protection staff receiving support / help for helpers		
	- # of community-led initiatives receiving protection response		
Protection	Protection frontline responders integrated in aid distribution		
activities	Humanitarian mine action activities - including survey, clearance, risk education, victim assistance,		
	information management and coordination - a prerequisite to any immediate humanitarian action		
	and long-term recovery		
	 GBV prevention, response, including safe referral and initial support to disclosed GBV cases HLP aspects are considered in shelter and other relevant responses 		
	Child protection integration incl. safe identification and referral of unaccompanied and separated		
	children		
	Strengthening of context-specific life-saving specialized GBV services including case management,		
	PSS, and CMR		
	Emergency GBV risk mitigation interventions including dignity kits, MHM items, clothing		
	Legal aid services to address civil documentation issues		
	Child protection case management, including referrals to specialised PSS services; focus on		
	unaccompanied & separated children; injured children; children with disabilities and child		
	survivors of GBV		
	Multi-purpose cash assistance and aid for children, including assistive devices, clothes/shoes, PSS		
	kits		
	 Proactive protection approaches through community-led initiatives Empowering women & girls, including women and girls safe spaces, support to women-led 		
	Empowering women & girls, including women and girls sate spaces, support to women-led organisations		
	 Community-based child protection interventions including PSS and awareness raising on key child 		
	Community-based child protection interventions including PSS and awareness raising on key child protection concerns		
	Legal aid and litigation aimed at preventing, addressing or demanding accountability for violations		
	of IHL and IHRL		
	Collaboration with Education Cluster on CP-referral mechanisms; identification of school-aged		
	children to be referred to educational activities		

Cluster	Cluster Objective	HRP Strategic Objective(s)	Amount
	School-aged, affected children have	SO2 : The basic needs of vulnerable Palestinians living	US\$750,000
Education	access to recreational activities and psychosocial support to improve their wellbeing during ongoing conflict	, ,	

Outcome(s)	Enhanced psychosocial well-being and resilience among school-aged children, teachers, and educational
Outputs(s)	personnel affected by the conflict. Delivery of tailored psychosocial support sessions and recreational activities to meet the needs of targeted school-aged children, teachers, educational personnel IDPs affected by the conflict.
	Distribution of emergency learning kits and recreational kits to enable informal learning for targeted children, educational staff IDPs affected by the conflict.
Education Indicator(s)	 # of Female and male students and school staff have benefited from psychosocial support services. # of children with access to recreational activities (disaggregated by age, gender and disability) # of children, youth reached (disaggregated by age, gender and disability)
	 # of teachers reached (disaggregated by gender and disability) # of recreational kits distributed # of emergency learning kits distributed # of temporary learning spaces established.
Education activities	 Provision of Psychosocial support to school-aged children and/ or teachers/other educational personnel.
	 Provision of recreational activities for school-aged children and/or teachers/other educational personnel. Provision of emergency education learning supplies/teaching equipment, recreational
	 kits/stationery to children and educational staff Provision of Temporary Learning Spaces (TLSs) in and around the IDPs shelters. Provision of recreational kits.
	 Provision of emergency learning kits. Collaboration with Protection cluster/CP AOR on referral to case management, GBV services etc.

Cluster	Cluster Objective	HRP Strategic Objective(s)	Amount
HEALTH	Enhance access to essential healthcare: Address acute medical needs resulting from conflict, focusing on managing casualties, emergency and routine healthcare services whose access has been disrupted. Partners will provide essential services and supplies related to trauma care, primary and secondary healthcare services, and early access to multidisciplinary rehabilitation services.	SO2: The basic needs of vulnerable Palestinians living under occupation are met through the provision of quality basic services and improved access to resources, in accordance with the rights of protected persons under IHL.	\$US1,000,000
Outcome(s)	Optimize community health by enhancing access essential primary and secondary healthcare, reir capabilities.		_
Outputs(s)	Improved access to trauma and emergency care services at various levels. Increase access to essential primary and secondary healthcare services Strengthen disease surveillance and outbreak response preparedness		
Health indicator(s)	 # of people benefitting from emergency and trauma care interventions # of people benefiting from procured emergency medical supplies # of primary healthcare consultations # of secondary healthcare consultations # of multidisciplinary rehabilitation consultations. 		
Health activities	 Provision of emergency and trauma care for casualties at various levels, including community, pre-hospital, healthcare facility, and post-hospital stages. This is through the procurement of emergency and critical care drugs, medical disposables, lab supplies and equipment, as well as the deployment of surge staff and specialized Emergency Medical Teams (EMTs). Procurement and delivery of mobility aids and self-care assistive products for injured persons in the hospital to speed recovery and discharge. 		

- Procurement of drugs and medical disposables.
- Provision of essential primary and secondary healthcare services, including reproductive, maternal and child health. This is through the operationalization of fixed temporary facilities and Mobile Medical Teams.
- Deployment of recommended disease surveillance technology to ensure a robust early warning mechanism.
- Strengthen health logistics with key partners to ensure an adequate flow of supplies.

Cluster	Cluster Objective	HRP Strategic Objective(s)	Amount
Shelter & NFIs	Ensure Shelter and Well-being: Establishing temporary shelters suitable for winter conditions, distribute basic shelter and non-food items (NFIs) to affected and displaced families, and provide winterization assistance.	SO1: The rights of Palestinians living under occupation, including those living under the blockade and other restrictions, are protected, respected, and promoted in accordance with International Humanitarian Law (IHL) and International Human Rights Law, (IHRL) while duty-bearers are increasingly held to account.	US\$500,000
		SO2 : The basic needs of vulnerable Palestinians living under occupation are met through the provision of quality basic services and improved access to resources, in accordance with the rights of protected persons under IHL.	
		SO3: The capacity of vulnerable Palestinians to cope with and overcome protracted crises, including from environmental threats, is supported, while solutions to violations and other root causes of threats and shocks are pursued.	
Outcome(s)	Facilitate the distribution of basic shelter and non-food items, including bedding sets, winterized family tents and tools while also ensuring the provision of essential elements for designated emergency shelters to meet the minimum adequate services for internally displaced persons		
Outputs(s)	Provide season appropriate bedding sets and self-help construction kits to affected families for shelter, fostering resilience in seasonal conditions		
	Equip designated emergency shelters with large, winterized tents and privacy partitions, ensuring minimum adequate services for internally displaced persons		
Shelter Indicator(s)	 # HH NFI kits provided to displaced families in collective centres # HH NFI kits provided to displaced families outside collective centres # displaced HHs provided with NFI's and emergency shelter materials inside collective centres # displaced HHs provided with NFI's emergency shelter materials outside collective centers 		
	 # displaced HHs provided with NFI's emergency shelter materials outside collective centers # displaced HHs provided with season-appropriate clothing including undergarments, footwear, and children's Clothing. 		
Shelter activities	 Provision of essential season-appropriate shelter/NFIs to affected and displaced families, encompassing bedding sets (mattresses, pillows, and blankets) as well as lighting sources, including solar lamps. Distribution of season-appropriate clothing including undergarments, footwear, and children's 		
	Clothing.		

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	Address WASH Needs: Addressing critical water,	SO2 : The basic needs of vulnerable	US\$1,000,000
	sanitation, and hygiene needs. Implement	Palestinians living under occupation are	
•	activities such as providing sufficient quantities of	met through the provision of quality	
	water for drinking and domestic purposes,	basic services and improved access to	
	installing desalination plants, setting up mobile	resources, in accordance with the rights	
WASH	toilets and showers, and conducting emergency	of protected persons under IHL.	
	repairs to water and wastewater facilities.		
Outcome(s)	Enhance the overall resilience of communities b	y ensuring access to safe water, proper	sanitation, and
. ,	improved hygiene practices, contributing to a heal	thier and more sustainable living environn	nent in times of
	emergency.		
Outputs(s)	Enhanced Water Supply Infrastructure		
	Strengthened Sanitation and Hygiene Facilities		
WASH	- # of people benefiting from improved access to safe drinking and domestic water services.		
Indicator(s)	- # of people in need with increased WASH capacity during emergencies and shocks		
WASH	Primary collection of waste through the p	rivate sector.	
activities	Primary collection of waste through Cash	for Work.	
	Provision of HHs hygiene and cleaning materials to affected individuals IDPs in shelters and hosting		
	communities and promoting hygiene awareness.		
	 Provision of sufficient quantity of water for drinking and domestic purposes. 		
	Construction of portable latrines within IDP camps to guarantee displaced individuals have access		
	to basic sanitation facilities.		

Cluster	Cluster Objective	HRP Strategic Objective(s)	Amount
MPCA	Households affected by emergencies in the Gaza Strip are supported to meet their most urgent basic needs, as they prioritize them.	SO2 : The basic needs of vulnerable Palestinians living under occupation are met through the provision of quality basic services and improved access to resources, in accordance with the rights of protected persons under IHL.	US\$1,000,000
Outcome(s)	Enhanced emergency relief and basic needs support for affected households to meet their most urgent basic needs and improve their overall well-being.		
Outputs(s)	Rapid and targeted emergency assist	tance	
MPCA	- # of HHs receiving emergency MPCA		
Indicator(s)	- % of HHs reporting that cash helped them access any urgent/basic items and services needed		
MPCA activities	Delivery of one -shot Emergency MPCA (EMPCA) to households in Gaza affected by the current conflict.		

Section 4.1: CERF Complementarity

The synergy between CERF's allocations and the oPt HF allocations is critical in forming a cohesive and comprehensive humanitarian response that leverages each fund's strengths and specific focuses to maximize impact. In October 2023, CERF's allocation through the Underfunded Emergency window and subsequent Rapid Response allocations provided crucial support to address immediate and underfunded needs. This included focusing on life-saving services, protection measures, and responses to acute situations. These funds were directed to key UN agencies that could implement targeted interventions

swiftly and effectively and have international procurement capabilities, which was vital in the rapidly deteriorating situation.

Simultaneously, the oPt HF's strategic pivot from several allocations complemented CERF's efforts by focusing on areas and issues that required immediate attention, such as shelter, health, and food security. By aligning these funds with the broader strategic objectives outlined in the Flash Appeals and ongoing humanitarian response plans, CERF and the oPt HF demonstrated a strong commitment to addressing immediate life-saving needs and preparing further response phases. This coordination ensures that while immediate needs are prioritized, there is a vision towards other longer-term responses, emphasizing the necessity of protection and education.

Section 4.2: Other Complementarity

The allocation strategy paper aligns with the response strategy for RAFAH OFFENSIVE HUMANITARIAN CONTINGENCY PLAN, where Implementation of the outlined measures would enable the oPt HF partners to execute a comprehensive emergency response during a ground operation in Rafah. This response prioritizes delivering essential assistance in health, WASH, and shelter. Health services would be expanded to address outbreak-prone diseases, with a focus on strengthening logistics. Water provision and sanitation efforts would aim to ensure sufficient safe drinking water, WASH facility maintenance, and public health awareness. Emergency shelter and household item assistance would include standardized tents, and essential non-food items like bedding supplies.

The strategic alignment between the previous allocations and this allocation ensures a comprehensive response to the escalating humanitarian crisis in Gaza, exacerbated by ongoing hostilities and structural challenges. The third reserve allocation follows a consistent thematic focus on protection and multisectoral life-saving services, as highlighted in previous phases, but further emphasizes rapid response to urgent needs while maintaining the principle of protection centrality. This is especially suitable considering the severity of displacement, infrastructure damage, and acute shortages in essential services afflicting the Gaza Strip. The third reserve allocation is designed to complement the objectives and outcomes achieved by the first two phases by focusing on a targeted and effective deployment of resources across prioritized sectors—Health, Shelter, WASH, and MPCA—all while integrating critical sectors like Education and Protection that support the resilience and stability of affected communities. This phased approach ensures continuity in aid delivery and strengthens overall humanitarian response effectiveness by building on the successes and lessons learned from prior allocations. Moreover, the emphasis on mainstreaming protection across all projects within this allocation underscores a commitment to safeguarding the most vulnerable, including women, children, and persons with disabilities, who have been disproportionately affected by the war. The provision of tailored interventions such as psychosocial support, GBV services, and child protection further illustrates a holistic approach to humanitarian aid sensitive to the needs of various affected groups.

Section 5: Project Selection Criteria

The Fund channels resources through the best-positioned actors to expand the delivery of assistance in the most inaccessible areas, while also support the capacity of local/national partners who could demonstrate their comparative advantage to deliver assistance in the most inaccessible and high-priority areas in the most effect way.

This allocation is open to eligible national and international non-government organizations (NGOs) and Red Cross Red Crescent movement organizations and UN agencies registered in the oPt and who have already undergone a two-step eligibility process.

- Only eligible oPt HF INGO and NGO Partners that have successfully completed both steps of the oPt HF Eligibility Process
 (the Due Diligence Review and Partners Capacity Assessment) can apply. Channeling of funding will be conditional to
 partner's ability to deliver relief items into Gaza. <u>International NGOs Partners must establish partnerships with national</u>
 <u>sub-Implementing partners that are both willing and capable of on-the-ground response.</u>
- 2. The centrality of protection must be thoroughly considered throughout the entire project cycle management including sufficient budgeted activities and resources.
- 3. The Gaza Strip is the only eligible project location. Hotspots of KhanYounis and Middle Area Governorates and areas where IDPs have moved will be favorably considered during the proposal review.
- 4. Project start date should be no later than 1st May 2024.

- 5. **Project Duration** for oPt HF projects under this Reserve Allocation will be a maximum of **12 months**, while adhering to the maximum duration of the nature of emergency for each activity.
- 6. **Project proposals** are **aligned** with the oPt Updated Flash Appeal 2024, and fall under a specific allocation strategy.
- 7. **Project proposal logframes** must include all relevant Cluster Standard Indicators tailored with the Updated Flash Appeal 2023 and Eligible Actions within an allocation strategy for monitoring and reporting purposes.
- 8. **If applicable, Evidence** from recently conducted **needs assessments/surveys** from the Cluster or partner must be uploaded on GMS to justify the beneficiary targets and selection criteria. The needs assessment box in the application **must be filled**.
- 9. Implementing partner should confirm in the **protection Mainstreaming and GBV section** of the proposal that it is taking steps to **prevent Sexual Exploitation and Abuse (SEA) and Sexual Harassment (SH)** in all aspects related to the project and that the partner has **standard Operating Procedures in Response to Concerns of Sexual Exploitation and Abuse.**
- 10. **Environmentally friendly** alternatives should be considered as much as possible, and in case of the same price (or minor price difference), the environmentally friendly option should be procured.
- 11. **All proposals** should include Gender Equality and the Empowerment of Women and Girls (GEEWG) in Humanitarian Action aspect and have a minimal **Gender with Age Marker Code of 3.**
- 12. **Accountability to affected people**: all projects should have a **clear strategy** to promote the participation of affected people and accessible and functioning feedback and/or compliant mechanisms for beneficiaries (**AAP**).
- 13. Funded projects should include the provision of accessible and **functioning feedback and/or complaint mechanisms** for beneficiaries.
- 14. The **minimum total project budget** amount is **US\$250,000**. The **maximum limit** for medium-risk **partners is US\$1 million** per partner per project and **US\$700,000** for high-risk partners per partner per project.
- 15. In the case of joint implementation of projects, sub-implementing partners A. Should be registered with the authorities work in the area of intervention (a copy of the registration should be uploaded to GMS) B. should sign and upload to GMS the 5 decelerations signed by the applicant during the Due Diligence process. C. Have a valid bank account in Palestine/Israel and upload a copy of the bank slip for the account. D. Should be registered in the Sub Implementing Partners Portal on GMS.
- 16. The added value of the partnership, in terms of access, technical expertise, monitoring, capacity building and clarity of project costs, must be demonstrated in the project proposal.
- 17. Partners should take the following access and security considerations when creating a proposal:
 - **a.** Description of how the Partner's access approach is consistent with the humanitarian principles (impartiality, neutrality, independence and humanity);
 - **b.** What is the current relationship with the community in the proposed areas of operations? How will the Partner modify its activities or build acceptance in new areas of operation.
 - **c.** Description of localized security risks to implementation and the ways to overcome them.
- 18. Partners with oPt HF projects (NGOs and UN agencies) should clear all pending issues (refund, late reports insurance) before the submission of a new project proposal, failing to clear the pending issues, might lead to disqualifying the submission.
- 19. All tabs and sections of the Project Proposal on the GMS are updated and finalized.

 All due diligence documents, including the names of the board of directors and employees, should be up to date when the proposal is submitted.

Parameters:

All project proposals will be submitted online via the Grants Management System (GMS) starting form 2 May 2024,

Section 6: Partners Eligibility

- This allocation is open to eligible national and international non-government organizations (NGOs) and Red Cross Red Crescent movement organizations registered in the oPt and who have already undergone a two-step eligibility process.
- Only eligible oPt HF INGO and NGO Partners that have successfully completed both steps of the oPt HF Eligibility Process (the Due Diligence Review and Partners Capacity Assessment) can apply for funding.
- All projects should be implemented in partnership with national NGO.
- Partners need to possess on-the-ground operational capability and the capacity to operate throughout Khan Younis, and the Middle Area.
- Partners should be fully engaged with the coordination mechanisms including clusters, Joint Humanitarian coordination Center (JHOC) and Area Based Coordination (ABC).

Section 7: Process and Timeline

7.1 Allocation Strategy Development Process

The prioritization process and allocation strategy for this allocation was based on ongoing consultations with the Cluster Leads and consultation with the oPt HF advisory board members under the stewardship of the Humanitarian Coordinator.

7.2 Allocation Timeline

	Date		
Standard Allocation Workflow	Start Date	End Date	Responsible body
Step 1. Allocation strategy development	21 March 2024	15 April 2024	OCHA/HFU
Step 2. Submission of project proposals	19 April 2024	2 May 2024	OCHA/HFU & Partners
Step 3. Final technical and financial review	2 May 2024	5 May 2024	OCHA/HFU, Cluster Coordinators, Partners
Step 4. Final approval by HC and Grant Agreement	2 May 2024	ongoing	OCHA/HFU, HC
Step 5. Disbursement	2 May 2024	ongoing	OCHA/CBPF Section

Section 8: HFU Contacts and Complaints

8.1 Key Contacts

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8.2 Complaints and Feedback Mechanism:

The following email address, HFoptcomplaint@ochaopt.org, is available to receive feedback from stakeholders who believe they have been treated incorrectly or unfairly during any of the opt HF processes. Please use the subject line "oPt HF COMPLAINT".

Section 9: List of Annexes

Annex 1: OPT HF Operational Guidelines https://ochaopt.org/sites/default/files/oPt_HF_operational_manual_2023.pdf
Annex 2: OPT Flash Appeal 2023 https://www.ochaopt.org/sites/default/files/OPT_Flash_Appeal_EN_Rev_2.pdf
Annex 3: OPT Flash Appeal 2024: https://www.ochaopt.org/sites/default/files/OPT_Flash_Appeal_2024_EN.pdf